



EZ ORDER TERMS AND CONDITIONS

TERMS:

NET 30 DAYS FROM DATE OF INVOICE ON APPROVED ACCOUNTS. MINIMUM ORDER: \$50 PER INVOICE, ORDERS LESS THAN REQUIRED MINIMUM INCUR A \$20 SERVICE CHARGE.

FREIGHT:

FREIGHT ON BOARD (F.O.B.) FROM POINT OF SHIPMENT.

CREDIT:

IN ORDER TO ESTABLISH A CREDIT LINE WITH METRA, AN APPLICATION FOR CREDIT MUST BE SUBMITTED LISTING A MINIMUM OF TWO (2) TRADE REFERENCES AND A BANK WITH THEIR ADDRESSES AND PHONE NUMBERS AND MUST BE SIGNED BY A PRINCIPAL OR AUTHORIZED OFFICER OF THE COMPANY. A CREDIT LINE WILL BE ESTABLISHED BY OUR CREDIT MANAGER AND MUST BE MAINTAINED IN A CURRENT STATUS ACCORDING TO OUR TERMS (NET 30 DAYS). CREDIT NOT ESTABLISHED OR REVOKED REQUIRES REMITTANCE WITH ORDER. WILL BE PLACED ON ANY AMOUNTS THAT ARE 30 DAYS OR MORE PAST DUE.

RESALE TAX EXEMPTION CERTIFICATE:

CALIFORNIA CUSTOMERS MUST PROVIDE A VALID RESALE CARD BEFORE AN ORDER CAN BE PLACED.

CLAIMS:

TITLE AND RISK OF LOSS PASSES TO BUYER AT F.O.B. SHIPPING POINT AND ALL CLAIMS MUST BE FILED WITH CARRIER. ANY DISCREPANCIES MUST BE REPORTED TO METRA WITHIN TEN (10) DAYS OF RECEIPT OF SHIPMENT.

RETURNS:

ALL SALES ARE FINAL. NO RETURNS OR EXCHANGES WILL BE ALLOWED WITHOUT PRIOR WRITTEN AUTHORIZATION FROM METRA. ALL RETURNS ARE SUBJECT TO A 20% HANDLING CHARGE, MUST BE IN A SALEABLE CONDITION, AND MUST HAVE BEEN PURCHASED WITHIN SIXTY (60) DAYS OF RETURN REQUEST. NO STOCK BALANCING PERMITTED. COPIES OF INVOICES MUST BE MAILED IN ADVANCE FOR ANY RETURN AUTHORIZATION (R.A.).

LIMITED WARRANTY:

METRA WARRANTS ALL OF ITS PRODUCTS TO BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP FOR A PERIOD OF 1 YEAR FROM DATE OF PURCHASE. METRA WILL, AT ITS OPTION, REPAIR, REPLACE OR ALLOW CREDIT ON ANY PART WHICH, IN METRA'S OPINION, IS FOUND DEFECTIVE UNDER NORMAL USE. WARRANTY VOID ON ITEMS MISUSED, ALTERED IN ANY WAY, TAMPERED WITH OR SERVICED BY ANYONE OTHER THAN METRA. THIS WARRANTY OF MERCHANTABILITY OF FITNESS NEITHER ASSUMES OR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT, ANY OTHER LIABILITY IN CONNECTION WITH ITS PRODUCTS. IN NO EVENT SHALL WE BE LIABLE FOR ANY INCIDENTAL OR *CONSEQUENTIAL DAMAGES, OR DO WE ASSUME ANY OTHER LIABILITY EXCEPT PROVIDED HEREIN.

BACK ORDERS:

IF AN ITEM IS TEMPORARILY UNAVAILABLE FOR IMMEDIATE SHIPMENT, WE WILL BACK-ORDER THE ITEM AND SHIP AS SOON AS POSSIBLE FROM THE NEAREST AVAILABLE WAREHOUSE, UNLESS OTHERWISE INSTRUCTED.

METRA RESERVES THE RIGHT TO MAKE CHANGES IN OR DELETIONS OF PRODUCTS OR PRICES WITHOUT PRIOR NOTICE.

*METRA WILL NOT ASSUME ANY RESPONSIBILITY FOR DAMAGES TO PERSON OR PROPERTY DUE TO INCORRECT INTERPRETATION OF THE MATERIAL IN THIS PUBLICATION. METRA IS NOT RESPONSIBLE FOR TYPOGRAPHICAL OR PRINTING ERRORS. REPRODUCTIONS OF EDITORIAL OR PICTORIAL CONTENT IS STRICTLY PROHIBITED WITHOUT PRIOR CONSENT FROM METRA.

VISA, MASTERCARD, AND AMEX ACCEPTED

